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NOTICE OF ALLOWANCE AND FEE(S) DUE

61642 7590 11/15/2011
LEONARD T. GUZMAN
IBM CORP., LAW DEPT., C4TA/J2B
650 HARRY ROAD
SAN JOSE, CA 95120-6099

EXAMINER

COLUCCI, MICHAEL C

ART UNIT

PAPER NUMBER

2626

DATE MAILED: 11/15/2011

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/692,025	10/22/2003	Jeonghee Yi	ARC920030026US1	6416

TITLE OF INVENTION: METHOD AND SYSTEM FOR EXTRACTING OPINIONS FROM TEXT DOCUMENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1740	\$300	\$0	\$2040	02/15/2012

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. **PROSECUTION ON THE MERITS IS CLOSED.** THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN **THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE** OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. **THIS STATUTORY PERIOD CANNOT BE EXTENDED.** SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

**Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450**

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Use Block 1 for any change of address)

Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.

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Certificate of Mailing or Transmission

I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

(Depositor's name)
(Signature)
(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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10/692,025 10/22/2003

Jeonghee Yi

ARC920030026US1

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TITLE OF INVENTION: METHOD AND SYSTEM FOR EXTRACTING OPINIONS FROM TEXT DOCUMENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1740	\$300	\$0	\$2040	02/15/2012

EXAMINER	ART UNIT	CLASS-SUBCLASS
COLUCCI, MICHAEL C	2626	704-009000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB-122) attached;

☐ "Fee Address" indication (or "Fee Address" Indication form PTO/SB-127, Rev 03-02 or more recent) attached. Use of a **Customer Number is required.**

2. For printing on the patent front page, list

(1) the names of up to 3 registered patent attorneys or agents OR, alternatively,

1

(2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

2

3

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.111. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☐ Corporation or other private group entity ☐ Government

4a. The following fee(s) are submitted:

- ☐ Issue Fee
☐ Publication Fee (No small entity discount permitted)
☐ Advance Order - # of Copies _____

4b. Payment of Fee(s): (Please first reuply any previously paid issue fee shown above)

- ☐ A check is enclosed.
☐ Payment by credit card. Form PTO-2038 is attached.
☐ The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number _____ (enclose an extra copy of this form).

5. **Change in Entity Status** (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature _____ Date _____

Typed or printed name _____ Registration No. _____

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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EXAMINER
COLUCCI, MICHAEL C

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Determination of Patent Term Adjustment under 35 U.S.C. 154 (b) (application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 815 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 815 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (<http://pair.uspto.gov>).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

1. The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
2. A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
5. A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
6. A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
9. A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

Notice of Allowability**Application No.**

10/692,025

Examiner

MICHAEL COLUCCI

Applicant(s)

YI ET AL.

Art Unit

2626

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

1. ☒ This communication is responsive to 7-11-2011.
2. ☒ The allowed claim(s) is/are 10,12 and 14-17.
3. ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some* c) ☐ None of the:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. ____.
3. ☐ Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

* Certified copies not received: ____.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.
THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.

4. ☐ A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
5. ☐ CORRECTED DRAWINGS (as "replacement sheets") must be submitted.
- (a) ☐ including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached
- 1) ☐ hereto or 2) ☐ to Paper No./Mail Date ____.
- (b) ☐ including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date ____.
- Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).
6. ☐ DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

Attachment(s)

1. ☒ Notice of References Cited (PTO-892)
2. ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
3. ☒ Information Disclosure Statements (PTO/SB/08),
Paper No./Mail Date ____
4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material
5. ☐ Notice of Informal Patent Application
6. ☐ Interview Summary (PTO-413),
Paper No./Mail Date ____
7. ☐ Examiner's Amendment/Comment
8. ☒ Examiner's Statement of Reasons for Allowance
9. ☐ Other ____.

/MICHAEL COLUCCI/
Primary Examiner, Art Unit 2626

DETAILED ACTION

Allowable Subject Matter

1. Claims 10, 12, and 14-17 are allowed.
2. The following is an examiner's statement of reasons for allowance:

Examiner believes the claims are in condition for allowance after careful review of the arguments presented in the Remarks from 07/11/2011, for example:

"The Office Action points to Column 10, lines 25-45, of Paik as describing an "end-of-sentence detection module." Applicants respectfully submit, though, that while Paik may describe determining an end of a sentence, Paik does not describe determining the location of a definite article within a sentence. Identifying definite articles in Paik is location agnostic in relation to its position in the sentence.

Applicants further respectfully submit that Boguraev in view of Chase and Paik does not at least describe "... each feature term may have a modifier describing the feature term, and the identifying includes for each sentence having a verb phrase where the verb phrase has no matching entry in the opinion dictionary, assigning an opinion polarity of the modifier of the feature term to the feature term, the opinion polarity of the modifier being defined in the opinion dictionary..." {emphasis added}. Chase does not describe or suggest each and every sentence being analyzed having a verb phrase with no matching entry in the opinion dictionary" – Remarks

After further consideration, Examiner agrees and believes that the prior art taken alone or in combination fails to teach:

"determining from the document feature terms related to the features most relevant to the subject, comprising:

determining a definite article is located at the beginning of a sentence in the plurality of sentences; and

determining the definite article precedes the feature term

wherein the determining comprises:

identifying an opinion polarity associated with said feature term using the opinion dictionary, wherein:

the grammatical components include verb phrases, subject phrases, object phrases, complements, and prepositional phrases, and each feature term may have a modifier describing the feature term, and the identifying includes for each sentence having a verb phrase where the verb phrase has no matching entry in the opinion dictionary, assigning an opinion polarity of the modifier of the feature term to the feature term, the opinion polarity of the modifier being defined in the opinion dictionary"

3. Further, arguments directed to claims 10, 12, and 14-17 were considered in light of the specification and is believed to overcome the current references used for rejection, particularly the closest:

A)	US 6185592 B1	Boguraev et al.	20010206
B)	US 6332143 B1	Chase	20011218
C)	US 6076088 A	Paik et al.	20000613

Examiner finds that reference A) is analogous to the present invention, wherein reference A) teaches providing content of a summary like output to describe an accurate representation of a document. However reference A) is primitive with respect to grammar, wherein there is no meaning or grammar, present, let alone extracted from any text, such as a polarity. Assuming *arguendo* that grammar is somehow inherent in reference A), there is still a failure to teach or suggest any relationship to "definite articles" whatsoever as well as the existence of whether or not a verb phrase has an opinion polarity. Additionally, even if these limitations were to further exist in reference A), the opinion polarity or opinion terms as defined in the present invention are related to opinions that are present within a document from individual phrases and *not* just the overall context as in reference A). Therefore, while pertinent, reference A) severely lacks the above allowable limitations.

Reference B) teaches the determination of emotion such as negative or positive reactions present in a document or text passage, such as "worry", "sorrow", "grief", etc, however reference B) like A) lacks any intelligent analysis of grammar. However, reference B) does make mention of articles, conjunctions, and forms of verbs i.e. "to be", but in fact teaches the exclusion of this type of content. Therefore, assuming *arguendo* that the exclusion is a form of initial identification, the combination of A) and B) would still fail to teach or suggest the existence of whether or not a verb phrase has an opinion polarity. At best reference B) merely identifies a verb (no verb phrase) and

simply discards it. The combination of reference A) and B) at best teaches an overall opinion and opinion terms of a document. Additionally, the combination of A) and B) are not directed to grammar or mechanics of discourse but rather content and quality of discourse. For example, the concept of parsing seems to be absent from A) and B) with respect to opinion extraction within the above allowable limitations. A) and B) simply lack grammatical functions.

Reference C) improves the combination of A) and B) to teach a grammatical analysis of discourse while still being analogous with respect to content or summarization. For instance "paying" and "overdue" are identified as concepts for topic extraction. Further, reference C) describes modifiers within a sentence such as a verbal compliment, wherein C) closely reads the upon the allowable subject matter from the *broadest* sense, for example "the grammatical components include verb phrases, subject phrases, object phrases, complements, and prepositional phrases". The existence of a definite article is still lacking in C), although C) does teach linguistic patterns that could signal the beginning and end of sentences. For the sake of argument, say that a general "article existed" let alone a definite article, like Applicant has pointed out, these articles are still *irrelevant to location in relation to its position in the sentence*. Further, assuming arguing that "determining a definite article is located at the beginning of a sentence in the plurality of sentences" exists in C), there is no teaching or suggestion that would render obvious determining comprising identifying such as identifying an opinion polarity associated with said feature term using the opinion dictionary, wherein each feature term may have a modifier describing the

feature term, and the identifying includes for each sentence having a verb phrase where the verb phrase has no matching entry in the opinion dictionary, assigning an opinion polarity of the modifier of the feature term to the feature term, the opinion polarity of the modifier being defined in the opinion dictionary. The combination of A) - C) at best describes a dynamic system that considers discourse content and grammar which has the ability to extract overall content and learn new terms in relation to a users query. The combination does not teach how to handle any type of phrase with no matching entry in an opinion dictionary

Reference D) is the most pertinent with respect to "determining a definite article is located at the beginning of a sentence in the plurality of sentences", where D) explicitly teaches definite articles that may indicate the beginning of a noun phrase for instance. However, D) is non analogous with respect to a topic or summary of text documents or individual sentences. If D) were to be somehow combined with A) - C), it would be to modify the grammatical operations of C), but is irrelevant to user query analysis. Instead D) is used to generate grammar rules from text, it does not analyze multiple text documents with an already existing grammar. At best D) improves definite article identification, however there is no teaching or suggestion that would render obvious determining comprising identifying such as identifying an opinion polarity associated with said feature term using the opinion dictionary, wherein each feature term may have a modifier describing the feature term, and the identifying includes for each sentence having a verb phrase where the verb phrase has no matching entry in the opinion dictionary, assigning an opinion polarity of the modifier of the feature term to

the feature term, the opinion polarity of the modifier being defined in the opinion dictionary.

Overall, the teachings of A) – D) teach individual elements of the claims language, but Examiner can find no art that combines the element in the precise manner that the claims do with respect to grammar and opinion extraction for phrases. While pieces of the claim are taught, overall the combination of A) - D) would not render obvious the claim as a whole to one of ordinary skill in the art. Further, given the broadest interpretation, the combination does not teach how to handle phrases (let alone verb phrases) with no matching entry in an opinion dictionary. If a *piece-wise* combination were somehow justified given A)'s content, B)'s emotional extraction, C)'s grammatical query search and learning, and D)'s grammar checker to handle articles and sentence ending/beginning... **at the very least**, as pointed out by Applicant's Remarks, the references A) – D) in any order do not teach:

“determining from the document feature terms related to the features most relevant to the subject, comprising:

determining a definite article is located at the beginning of a sentence in the plurality of sentences; and

determining the definite article precedes the feature term

each feature term may have a modifier describing the feature term, and the identifying includes for each sentence having a verb phrase where the verb phrase has no matching entry in the opinion dictionary, assigning an opinion polarity of the modifier

of the feature term to the feature term, the opinion polarity of the modifier being defined in the opinion dictionary”

When searching for additional prior art for the limitation as recited in claim 10 the most relevant topics pertained to material from the same Inventor and Assignee but did not teach or suggest the aforementioned limitation of claims 10, 12, and 14-17. Further, all claims dependent on claim 10 are allowed because they further limit their respective parent claims.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled “Comments on Statement of Reasons for Allowance.”

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Michael C. Colucci whose telephone number is (571)-270-1847. The examiner can normally be reached on 9:30 am - 6:00 pm, Monday-Friday.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Richemond Dorvil can be reached on (571)-272-7602. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Michael C Colucci/
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